Privacy Policy

Last update 10/04/2024

This Privacy Policy establishes the terms in which it uses and protects the information provided by its users during the use of the services provided by Innovative Mobile Solutions S.L. ("The Company" from now on) responsible for the processing of your data.

The company is committed to the security of the data of its users. When we ask you to fill in personal information fields with which you can be identified, we do so with the assurance that it will only be used following the terms of this document. However, this Privacy Policy may change or be updated from time to time and we encourage and emphasize that you should continually review this page to ensure that you agree to any such changes.

Collected information

The company may collect personal information such as email address, first name, last name, date of birth, and bank card number.

Information may also be collected from the device with which you access the services of the company, such as model, operating system version, or device identifier.

Other data that may be collected are the Internet protocol address, the type of browser used to access the company's services, the browser language, and the date and time provided by the browser.

The data collected by the company will be kept for as long as the relationship with the company is maintained. Once this relationship has ended, the current legal statute of limitations will be respected. The data will be deleted or anonymized once the statute of limitations has expired.

Use of collected information

The services of the company use the information to provide the best possible service, particularly to keep a record of users and to improve our products and services. We may periodically send emails through our site with special offers, new products, and other promotional information that we think may be relevant to you or may be of benefit to you, these emails will be sent to the address you provide and may be unsubscribed from at any time. The company is highly committed to keeping your information secure. We use the most advanced systems and constantly update them to ensure that there is no unauthorized access.

Third-Party Links

The services of the company may contain links to other sites that are deemed to be of interest to you. Once you click on these links and leave our site, we no longer have control over the site to which you are redirected and therefore we are not responsible for the terms and conditions or the protection of your data on those other sites belonging to third parties. These sites are subject to their privacy policies and we recommend that you consult them to confirm that you agree with them.

Cases in which your data may be shared with third parties

The company will not sell, transfer, or distribute the personal information collected without your consent, except as described below:

Companies auditing accounting: In this case, your data may be shared if required to comply with legal obligations to audit accounts which the company must submit.

Law enforcement agencies: In this case, your data may be shared if required to comply with legal obligations to provide information if the company is required to do so.

Public administrations: In this case, your data may be shared in case it is required by public administrations as part of the legal obligations of the company.

Providers: To carry out the activity contracted with such providers, the company may share your data in case it is required by public administrations as part of the legal obligations of the company.

External Providers: In this case, your data may be shared in case they are necessary for the performance of the activity contracted with such external providers. In this case, a contract for the processing of personal data will be signed previously based on the requirements of the current regulations.

Rights of the user

Users are informed of the possibility of exercising their rights of access, rectification, cancellation, and opposition. Each person also has the right to limit the processing of personal data concerning him/her, the right to erase the transfer of personal data transmitted to the data controller, and the right to data portability.

In case you as a user consider that your rights have been violated, you can contact the company through the following email or postal address: info@benative.pro and Av. Jerónimo Roure 49, 2° B - 46520 Puerto de Sagunto - Valencia - Spain.

Or by contacting the data protection regulator through its website or postal address.

The company reserves the right to change the terms of this Privacy Policy at any time.